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May 12, 2004

Mail Stop Non-Fee Amendment  
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Attn: Art Unit 3628  
Patent Examiner Debra F. Charles

Re: **Application Serial No.:** 09/639,310  
**Confirmation No.:** 9530  
**Applicants:** Jay Paul Drummond, et al.  
**Title:** Automated Banking Machine  
Customer Profile Method  
**Docket No.:** D-1077+18

Sir:

Please find enclosed Applicants' Response to the objections in the Office Action dated February 20, 2004 for filing in the above-identified Application. A Supplemental Appeal Brief has been filed in a separate Response.

No fee is deemed required. However, the Commissioner is authorized to charge any necessary fee associated with this Response and any other fee due to Deposit Account 09-0428.

Very truly yours,

Ralph E. Jocke  
Reg. No. 31,029

CERTIFICATE OF MAILING BY EXPRESS MAIL

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Ralph E. Jocke

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rej@walkerandjocke.com

E-MAIL

231 South Broadway, Medina, Ohio, U.S.A. 44256-2601



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Jay Paul Drummond, et al.**

Serial No.: **09/639,310**

Confirmation No.: **9530**

Filed: **August 14, 2000**

For: **Automated Banking Machine  
Customer Profile Method**

Art Unit 3628

Patent Examiner

Debra F. Charles

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

Please find enclosed Appellant's Response to the objections in the Office Action

("Action") dated February 20, 2004.